Section Eight

Samples
CAPITALIZE TITLE OF YOUR RESEARCH MANUSCRIPT

CENTER AND DOUBLE SPACE IF NEEDED

by

Student Name

A thesis (or research project or research practicum) submitted in partial fulfillment of the requirements for the degree of Master of ____________

Madonna University

2013

(sampe)
CAPITALIZE TITLE OF YOUR RESEARCH MANUSCRIPT
CENTER AND DOUBLE SPACE IF NEEDED

by

Student Name

A thesis (research project or research practicum) submitted in partial fulfillment of the requirements for the degree of
Master of ____________
Madonna University
2013

Approved for content by: ________________________________
Research Advisor
Date

Approved for format by: ________________________________
Dean, The Graduate School
Date

Reader (if needed) Use this only if you have a Reader
______________________________
Date

Prior Review and Approval by
Human Subjects Review Committee:
______________________________
Date

Director, Center for Research

(s sample)

ii
Abstract

TITLE OF RESEARCH MANUSCRIPT

by

Student Name

The abstract is a summary of the completed research. Using past tense, it contains (in sequential order) a problem statement, conceptual or theoretical framework (if applicable), sample description (specifying pertinent characteristics such as number, type, age, sex), methodology, data collection procedures, major findings (including statistical significance levels) and major conclusions and implications. The abstract appears as one paragraph composed of no more than 150 carefully chosen words.
# Table of Contents (For thesis only)

Approval ................................................................. ii

Copyright ...................................................................... iii

Abstract ........................................................................ iv

Acknowledgements (optional) ........................................... v

Table of Contents ........................................................................... vi

List of Tables (if necessary) ...................................................... vii

List of Figures (if necessary) ..................................................... viii

List of Appendixes (if necessary) ............................................... ix

Chapter

One Statement of the Problem ............................................. 1

Two Literature Review ......................................................... 5

Three Methods and Procedures ............................................. 20

Four Findings .................................................................... 40

Five Conclusions ............................................................... 70

References .......................................................................... 90

Appendixes ........................................................................... 93

Autobiography (optional) ....................................................... 95

Note: Subheadings of chapters may appear as indicated in the text.
List of Tables (For thesis only)

Table

1. Demographic Characteristics of Participants ................................................................. 9
2. Relationship between Patient Satisfaction and Discharge Type ................................. 28
3. Correlation between Quality of Life and Depression .................................................. 31
4. Paired \( t \) test on Patient Gender and Satisfaction with Nursing Care .................. 38
5. Satisfaction with Nursing Care over Time .................................................................. 43
List of Figures (thesis only)

Figure

1. Murphy’s Model of Patient Satisfaction .................................................................16
2. Causal Model of Patient Satisfaction .................................................................20
3. Bar Graph of Patient Diagnoses ........................................................................31
4. Relationship between Hospital Management Style and Patient Satisfaction .......77
List of Appendixes (For thesis only)

Appendix

A. Survey Instrument .............................................................................................................85
B. Cover Letter .......................................................................................................................90
C. Agency Permission Letter ..................................................................................................91
D. Consent Form .....................................................................................................................92
E. Human Subjects Committee Approval .............................................................................93
CHAPTER THREE

Methods and Procedures (thesis only sample)

Research Design

Indent first paragraph by five to seven spaces and continue narrative. Use APA Manual (Sixth Edition) (2010) for guidelines on how to properly set up tables and figures and how to refer to these tables and figures in narrative. For the thesis, carefully make decisions with respect to which tables and figures should appear in the text portion and which should be placed in an Appendix.
<table>
<thead>
<tr>
<th>Variable</th>
<th>n</th>
<th>Correlation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer Satisfaction &amp; Telephone Response Time</td>
<td>500</td>
<td>.42*</td>
</tr>
<tr>
<td>Consumer Satisfaction &amp; Delivery Time</td>
<td>498</td>
<td>.53*</td>
</tr>
</tbody>
</table>

*p<.001
John P. Murphy (1998) has researched patient satisfaction and hospital management for more than 10 years. He proposes that patient satisfaction is a function of (a) perceived hospital status, (b) perceived plant cleanliness, and (c) perceived nursing competence and the overriding factor impacting patient satisfaction is (d) physician-patient relationship. This model is graphically illustrated as follows:

**MURPHY’S MODEL OF PATIENT SATISFACTION**

<table>
<thead>
<tr>
<th>Input</th>
<th>Mediating Factors</th>
<th>Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician-Patient</td>
<td>Perceived Hospital Status</td>
<td>Patient</td>
</tr>
<tr>
<td>Relationship</td>
<td>Plant Cleanliness</td>
<td>Satisfaction</td>
</tr>
<tr>
<td></td>
<td>Perceived Nursing Competence</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 1.** Patient satisfaction as a function of health care factors.

Sir or Madam:

I am requesting permission to include in the Madonna University College of Nursing Research Handbook Figure 1, "Patient Satisfaction as a Function of Health Care Factors" as found on page 31 of The Manual of Hospital Management by John P. Murphy.

Full credit will be given to the author and publisher. Only the fees necessary to cover duplication will be charged.

Sincerely,

XXXXX XXXXX XXXXX
Madonna University
36600 Schoolcraft
Livonia, MI 48150